

# RICOH HotSpot Enterprise

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## Mobile Printing Solution

### Print anywhere with convenience and confidence

With RICOH HotSpot Enterprise, you can print to virtually any designated network device from any network in any location — directly from your smartphone, tablet or notebook without adding print drivers. Scale the solution to meet the mobile print demands of your bring-your-own-device (BYOD) workforce without compromising speed or convenience.

### Use mobile apps for automatic printer discovery

#### Network

See every designated output device on the network and choose the most convenient one.

#### Enterprise/Authorized

Search for authorized printers assigned to specific users throughout the organization.

#### Search

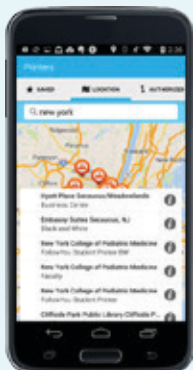
Search by the city, state or location name to see a list of all the HotSpot services in the area.

#### Location

Let the nearest HotSpot-enabled printer find you via your device's GPS.

#### Saved

Save the location of frequently used printers directly into your mobile device.



You use your mobile device to capture information whenever you want, wherever you are. With RICOH® HotSpot Enterprise powered by PrinterOn®, you can print from it just as easily. Give employees, mobile workers and guests across the enterprise immediate access to printers without having to connect to your corporate network. Submit jobs via email, web, mobile app, native iOS or PrinterOn PrintWhere™ driver to the nearest network printer or MFP.

Because it's an on-premise mobile printing solution, you can help protect information behind your network firewall. Plus, it integrates seamlessly with most authentication software and mobile device management (MDM) providers to simplify the way you print — so you can share information and be more productive in more places.

### Discover the freedom of mobile printing across the enterprise

Whether you're showcasing a big idea in a client meeting, making last-minute changes to a proposal, or sharing notes with others, printing remains a critical part of your everyday workflow. Now, you can do it everywhere. Use RICOH HotSpot Enterprise to bring mobile printing to your entire workforce, whether they're dispersed on multiple networks, in multiple locations or even using different print manufacturers' output devices.

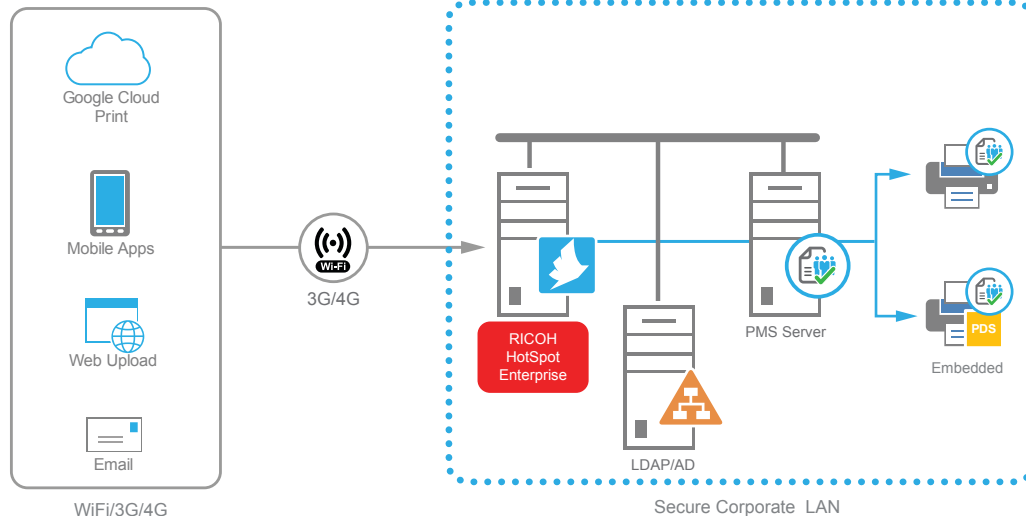
Printing is managed on your servers so print jobs never leave your on-site network. This helps keep your printed documents secure from creation to print. In fact, with user authentication, you can restrict access to network printing to authorized users. You can even track their print usage and assign chargebacks to specific individuals and groups with print management systems like Ricoh Streamline NX® and Nuance® Equitrac®.

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Be more productive with a mobile print solution designed for multiple users on varied devices and platforms, using a variety of printers on multiple networks in local or remote locations.

- Submit jobs using the native iOS printing functionality of your iPhone® or iPad® and print directly without an app. Users can also print remotely via BlackBerry®, Kindle® and Nook® devices.
- Provision users, from one individual to many groups, using a simple QR-code based provisioning process on your iOS or Android device.
- Use Ricoh devices with embedded Print Delivery Hub software to print across multiple networks, offices and suppliers and eliminate expensive VPNs — even when printing information from Cerner® LIMS and ERP systems like Oracle®, SAP® and Sage®.
- Deliver virtually unlimited capacity with clustering services and non-stop operation with load balancing and failover.
- Take advantage of Active Directory and other LDAP services to restrict printing to authorized users.
- Integrate seamlessly with Ricoh Streamline NX®, Nuance® Equitrac®, Pharos® and other print management systems, so you can track usage and assign chargebacks.
- Monitor and upgrade your mobile print environment via the centralized admin interface on the RICOH HotSpot Enterprise directory.
- Set administration controls so that users can have access to thousands of RICOH HotSpot Enterprise public printing locations worldwide.

## RICOH HotSpot Enterprise Workflow



RICOH HotSpot Enterprise integrates with your existing, on-premise infrastructure, so you can print from your personal mobile device. Documents are printed and managed within your network regardless of mobile device, printer, network or location.

## Specifications

### Hardware Requirements

- Dedicated physical server or virtual machine
- Intel-compatible processor with 2GHz multi-core processor
- 2GB RAM minimum (4GB recommended)
- 2GB of free disk space for HotSpot (PrinterOn) software and third-party applications
- Windows Server 2008 or 2012 (32-bit or 64-bit) with current patches installed

### Software Requirements

- Microsoft Office 2007 or later (recommended) including Word, Excel, PowerPoint and Visio
- OpenOffice or LibreOffice (optional)
- Apache Tomcat (included with installation)
- Java (included with installation)

### Supported Devices

HotSpot supports most Ricoh PCL or PostScript printers/MFPs. For printers that are not PCL or PS compatible, a PDF conversion module is utilized to render data most printers support.

### Supported File Formats

- Microsoft Excel, Word, PowerPoint, Visio (97-2013)
- OpenOffice
- Adobe PDF
- Image files (JPEG, BMP, GIF, TIFF, PNG, PICT)
- Web pages (HTML, HTM)
- Text files (TXT, RTF)

### Email

- Microsoft Exchange 2007, 2010, 2013
- IMAP4
- MAPI
- Lotus Domino

### Browsers

- Internet Explorer 9 or later
- Mozilla Firefox
- Google Chrome
- Apple Safari

### Print Management

- Streamline NX
- Nuance Equitrac
- PaperCut
- Pharos
- ITC

RICOH HotSpot Enterprise integrates with most popular print management systems.

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